

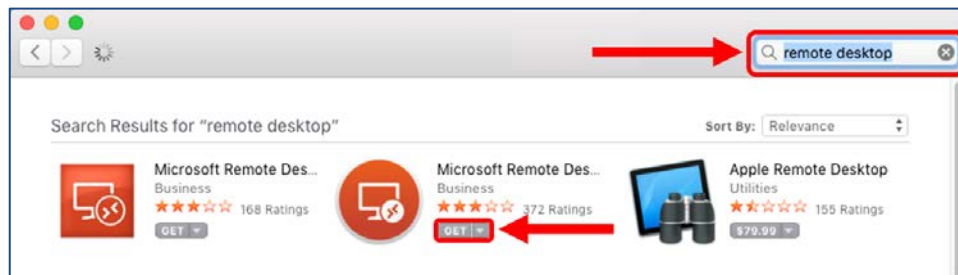
MyResearch – Mac 10 Installation Instructions

This job aid explains how to obtain the free Microsoft Remote Desktop Version 10 application and install it on a Mac.

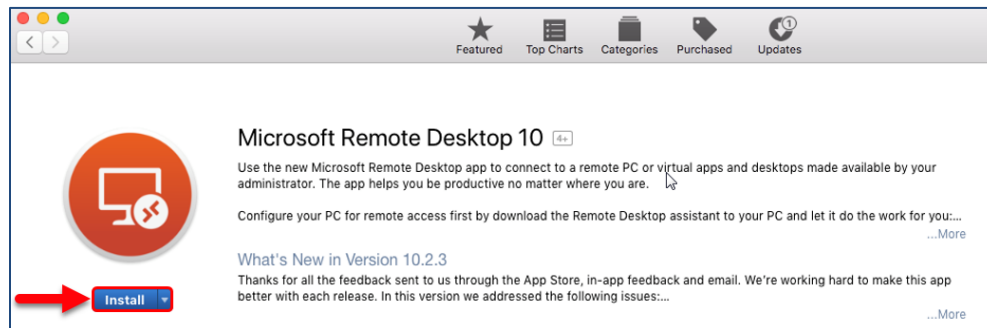
1. Access the App Store.



2. Enter 'remote desktop' in the search field.
3. Click the 'Get' button under the Microsoft Remote Desktop heading.



4. Click the **Install** button.

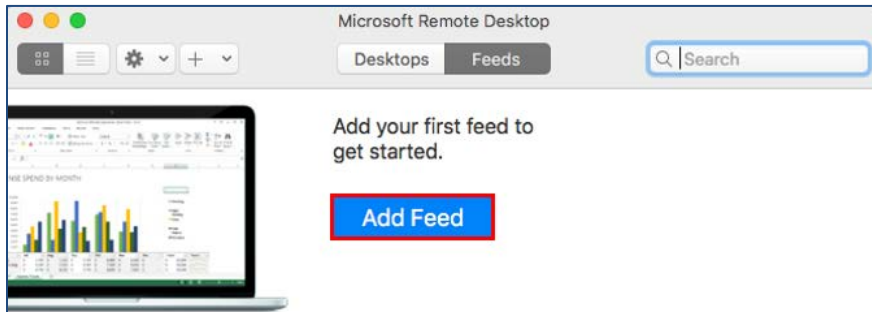


5. Click the **Open** button.

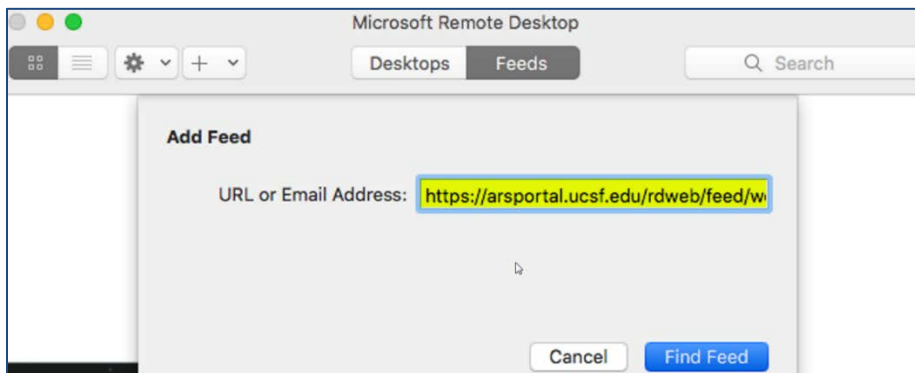


Instructions continued on the next page.

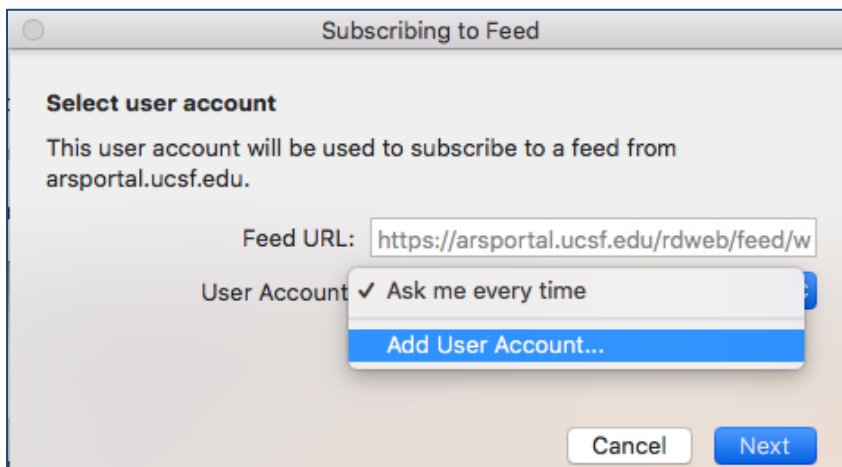
6. Click the **'Feeds'** and **'Add Feed'** buttons.



7. Type **<https://arsportal.ucsf.edu/rdweb/feed/webfeed.aspx>** in the **URL or Email Address:** field.



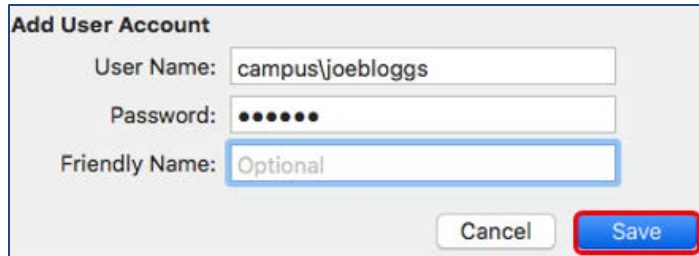
8. For the **Select user account** prompt, select the **'Add User Account...'** option from the User Account drop-down menu.



Instructions continued on the next page.

9. Complete the **User Name** and **Password** fields. **Be sure to use your appropriate domain (Campus, SOM, or UCSFMC) and add a backslash after the domain and in front of your username.** In the example below, 'campus' is the appropriate domain.

Domain\Username

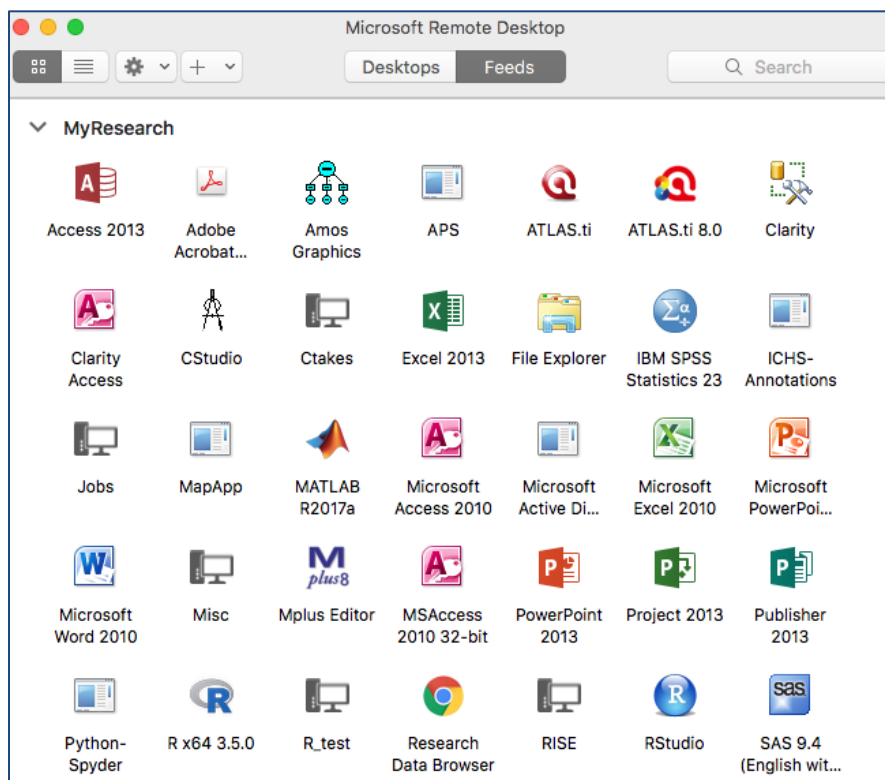


The screenshot shows a 'Add User Account' window. It has three input fields: 'User Name' with the text 'campus\joebloggs', 'Password' with masked characters, and 'Friendly Name' with the text 'Optional'. At the bottom right, there are two buttons: 'Cancel' and 'Save'.

10. Click the **Save** button.

The Microsoft Remote Desktop window displays your applications.

11. To run an application, double-click the appropriate application name. You can open multiple applications simultaneously.



Please contact its-arssupport@ucsf.edu with any questions.